FREDON + ToolPal

Fredon Industries Case Study

ToolPal Roll Out Completed For A National Contractor

At a glance

As Australia's largest electrical contractor, Fredon manages 1000's of projects each year across Australia and New Zealand.

1200 staff are employed across 6 divisions: Asset Services, Electrical & Communications, HVAC, Technology, Security, and Infrastructure.

Key metrics

With over ten thousand assets tracked nationally for Fredon ToolPal stores 1000's of service certificates, warranty data, asset pictures. In addition to this ten's of thousands of historical data asset points including job sites & asset condition, purchase dates and more.



10,000Asset Tracked



\$5M





www.toolpal.com



France & Australia

CHALLENGES



Fredon Industries engaged ToolPal in November 2017 to modernise its asset management systems and processes. At the time Fredon used a spreadsheet-based system requiring many manual processes and man-hours to keep tabs on assets. Their asset database was highly inaccurate and infrequently updated due to the onerous nature of the system & processes.

SOLUTION



ToolPal's QR code-based asset tracking software was initially implemented in the Fredon NSW business to prove it's value. Then, in 2020 due to the success in NSW, ToolPal was rolled out accross all divisions of the company.



Native Mobile Applications



Cloud Based Portal



Automated Reporting & Alerts

BENEFITS

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By having assets correctly assigned to job sites & the foreman responsible, Fredon has reported a significant reduction in asset loss and damage reduction.

Assets Maintained Correctly & On Time

Automatic alerts and reminders are sent to not only the warehouse manager but also other relevant stakeholders. As a result, Fredon has experienced increased asset availability and longevity.

Minimised Hire Costs & Increased Productivity

By having an easily searchable asset database that is accessible from any device, project teams can now quickly search and locate assets for their jobs. This has greatly reduced 'ring arounds' to locate assets and buying/hiring expenses.

